

April 9, 2008

TO: Members of the MAG PSAP Managers Group

FROM: Vicki Scott, Peoria, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, April 17, 2008 at 9:00 a.m.
Scottsdale Police Department Headquarters
8401 E. Indian School Road (See map)
Scottsdale, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person or by telephone conference call.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, MAG 911 Administrator, City of Phoenix Fire, at 602-534-9775.

MAG PSAP MANAGERS GROUP

TENTATIVE AGENDA

COMMITTEE ACTION REQUESTED

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| 1. <u>Call to Order and Introductions</u> | |
| 2. <u>Call to the Audience</u>

An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard. | 2. Information. |
| 3. <u>Approval of January 10, 2008 Meeting Minutes</u> | 3. Review and approve minutes of January 10, 2008 meeting. |
| 4. <u>MSAG/GIS/Mapping</u>

A report on current MSAG/GIS projects will be provided. | 4. Information and discussion. |
| 5. <u>Update on Funding Issues</u>

An update will be provided on recent activities regarding the funding issues of the MAG 911 System and the Community Emergency Notification System (CENS) program. | 5. Information and discussion. |
| 6. <u>Maricopa Region 911 Tech Team</u>

A maintenance report will be provided. | 6. Information and discussion. |
| 7. <u>Maricopa Region Wireless 911 Project</u>

An update on the Maricopa Region's Wireless 911 Project will be provided. | 7. Information and discussion. |

8.	<u>Community Emergency Notification System (CENS) Update</u>	8.	Information and discussion.
	An update will be provided on the CENS program.		
9.	<u>Arizona Department of Administration Report and State Wireless Update</u>	9.	Information and discussion.
	The Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 911 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.		
10.	<u>Qwest 911 Account Team Report</u>	10.	Information and discussion.
	Qwest will provide a report regarding service items of interest to the PSAP Managers.		
11.	<u>Positron Account Team Report</u>	11.	Information and discussion.
	Positron will provide a report regarding service items of interest to the PSAP Managers.		
12.	<u>Alarm Companies' Use of 911 Routing Digits</u>	12.	Information and discussion.
	Discussion regarding PSAPs' preference for alarm company calls.		
13.	<u>Telecommunicator Emergency Response Taskforce (TERT) Presentation</u>	13.	Information and discussion.
	A presentation will be given on the APCO and NENA certification program for Telecommunicator mutual aid response.		
14.	<u>Topic Suggestions</u>	14.	Information and discussion.
	Topics or issues of interest that the group would like to discuss or present at the next meeting will be requested.		